

# **Connection Proposed Goods and Services**



## **Executive Summary**

We, at GovConnection, Inc. d/b/a Connection Public Sector Solutions (Connection) appreciate the opportunity to respond to The Interlocal Purchasing System (TIPS) RFP 200105 for Technology Solutions, Products and Services and offer the enclosed proposal response for your review and consideration.

We understand that, within the scope of this RFP, TIPS wishes to establish a contract with one or more qualified vendors to provide cost effective and competitive pricing for IT software and services, nationwide, to its members.

Throughout our response, we will demonstrate that **we have the history**, the **understanding**, the **experience**, the **product/service solutions**, and the **overall best value** to meet the primary goals and objectives outlined in your RFP.

## **Connection's History Servicing TIPS**

Connection is extremely proud of our long history, holding and servicing various TIPS contracts since 2012. Upon award, we are confident that we can execute this contract and perform to TIPS' satisfaction. We look forward to the opportunity to continue to with you as an extension of your team and remain committed to your success and ongoing satisfaction.

## **Connection's Pricing Commitment Summary**

Connection is offering a Cost Plus method of pricing to our entire catalog of software and professional services. This method allows for changes in industry costs, special pricing requests, and subsequent savings to be passed on to you on a consistent basis. Industry costs are automatically updated through our internal systems and provides for real time calculation of the cost (cost in the system at time of quote) plus method in our order entry system.

The proposed cost plus percentages will be applied as listed on the submitted pricing spreadsheets. We have affiliations with over 1,600 manufacturers, so are able to leverage our buying power to provide our clients competitive market benefits in the Information Technology market. Connection maximizes these relationships daily by monitoring cost changes in a live feed environment, which allows us to pass on any cost savings immediately to TIPS. This is the most advantageous pricing method for TIPS members.

## Why Connection?

GovConnection, Inc. d/b/a Connection Public Sector Solutions (Connection) is a premier reseller and national IT solutions provider of a wide range of over 300,000 information technology products and services/solutions from over 1,600 manufacturers; we support our customers in designing, enabling, managing, and servicing their IT environments.

We are part of the Connection family of PC Connection, Inc., which was founded in 1982. In 2016, PC Connection announced corporate rebranding. New "Connection" brand unites all subsidiaries (PC Connection, GovConnection, MoreDirect, Softmart and GlobalServe) under one clear, concise, and powerful brand name. NASDAQ stock ticker changes from PCCC to CNXN.



The Connection family, a Fortune 1000 company, currently employs over 2,500 people and has revenues in excess of \$2.9 Billion. Today, our employees work in offices in New Hampshire, Connecticut, California, Florida, Illinois, Massachusetts, Maryland, New Jersey, Ohio, Pennsylvania, South Dakota, Utah and in our full service, ISO 9001:2015-certified technical configuration lab and distribution center in Wilmington, Ohio.

Connection is fully capable of providing the products requested in this RFP, in large part, due to our:

- Long, rich and successful history providing similar products to our Public Sector customers (36+ years)
- 8-year history servicing various TIPS contracts
- Experienced and fully-trained National Sales Team already in place to service the TIPS contract
- Marketing team in place to service the TIPS contract
- Objective solutions recommendations
- > Financial stability
- Nationwide distribution
- Free standard, ground shipping

We aim to deliver on price, product and outstanding customer service. In addition to providing IT hardware/ software, we are able to perform a wide array of professional services and have a highly trained team of technical experts to assist in areas covering the network switch equipment, such as custom services or other practices, should the need arise. Some of our other practices include: Converged data center (includes servers, storage, virtualization and backups), Networking, Cloud, Software, Security, Lifecycle, Mobility and Digital services.

## **Connection Differentiators**

We offer a partnership that can deliver the most comprehensive solution. Connection's offer is based on our unique capabilities that cannot be matched due to the extent and breadth of our expertise and the long reaching product and services knowledge base. We believe that price, product selection and availability, combined with service and support, are the most important competitive factors in our industry. Some of the differentiators that set us apart from the competition include:

## Experienced / Highly Trained

Connection believes our employees, specifically our sales force, are the lifeline for our customers. We invest in training programs for our service and support personnel, with an emphasis on putting customer needs and service first. We continually expand and tailor our training and evaluation programs, system enhancements, and sales tools to focus on assisting our sales personnel in improving their expertise and effectiveness. Because of this, constant training and improvement are a priority. We want our customers to respect and trust the knowledge provided by their dedicated account team.

Some of the training programs our employees have access to are:

- New Account Managers receive three months of thorough training on contracts, product
  offerings, industry trends, internal infrastructure/applications and available support
  avenues, prior to being assigned a dedicated territory.
- Continuing Education training is provided, with manufacturers, to keep our employees abreast of industry trends and the latest technology. This is accomplished through Small Group training, vendor forums, WebExs, and frequent Lunch-and-Learns.



- Vendors such as HP, Cisco, VMWare and Microsoft offer training to allow our sales force to become certified in their products.
- Our parent company, PC Connection, Inc., offers ongoing Professional Development courses including Communication Skills and Microsoft Office Applications
- Ongoing training is available on Industry Regulations and Contract Requirements

## Objective Solution Recommendations & Accolades

Connection has a history, of over 38 years, of maintaining strong, long-standing manufacturer/ vendor partner relationships; we were among the first direct marketers, qualified by manufacturers, to market computer systems to end users. Our current portfolio includes over 300,000 products from over 1,600 manufacturers. These established manufacturer relationships enable us to offer you deep pricing discounts.

One of the most important IT needs is to procure lasting products at high cost savings. As a premier, authorized reseller having no ownership affiliation with any of these partners, we are able to garner extremely competitive pricing for TIPS members.

We were among the first direct marketers, qualified by manufacturers, to market computer systems to end users. These established manufacturer relationships enable us to offer you deep pricing discounts.

## A Sampling of Connection's Vendor recognition includes:

- 2017, Microsoft Double Gold Level of Excellence in Operations Award
- 2017, Hewlett Packard Enterprise NSP SLED Partner of the Year,
- 2017, Lenovo Platinum Data Center Partner
- 2017, RedHat Rising Star Partner of the Year
- 2017, CHIME Partner of the Year
- 2017, Vizient Innovative Technology Designation – Awarded Supplier
- 2016, Microsoft Operations Excellence Award
- 2016, Dell EMC Healthcare Partner of the Year
- 2016, Symantec Growth Partner of the Year
- 2016, Kaspersky Lab's Large Account Reseller (LAR) of the Year Award
- 2016, Americas VMware Partner Innovation Award in the Renewals category
- 2016, Premier's Continuum of Car Award

- 2015, HPE Federal Enterprise Group Partner of the Year
- 2015, Dell Partner Direct NSP Partner of the Year
- 2015, Symantec Growth Partner of the Year
- 2015, Microsoft Operational Excellence Award
- 2015, Ranked Top 20 of CRN's Solution Provider 500
- 2014, VMware Mid-Market Partner of the Year
- 2014, HP Server Growth Partner of the Year
- 2014, Adobe Partner of the Year
- 2013, Cisco Partner of the Year
- 2013, EMC Partner of the Year
- 2013, E&I Partner of the Year
- 2012, E&I Best-In-Class Member Responsiveness Award
- 2007, Named by FORBES as one of "America's Most Trustworthy Companies" ranking in the top 25% of the list.

Connection has attained industry leadership by adhering tenaciously to a high standard of quality—in our people, products, partnerships and technology. Despite our continued growth, we have never lost sight of the core of our success—customer satisfaction.



## Accessibility

At Connection, our Account Managers work closely with senior management. Our team managers are only two levels away from our President, Bob Howard. Our entire Sales Team has daily interactions with our President and Vice Presidents, so everyone stays in tune with customers' needs. This also means that you have access to the top levels of our management with a quick phone call or email. We strive to be highly responsive, nimble, and adaptive, and this allows us to serve in ways that other companies cannot. If a customer needs us to change a process quickly, we can accomplish this and still meet timelines.

## Marketing the TIPS Contract

Connection will provide information and training to any TIPS customer willing to meet with a member of the Connection Sales Team, to go over the contract.

Connection's Internal Marketing Team can also create email marketing material that can be sent to the end users to keep them updated on Webinar's available, as well as other events. (Lunch & Learns, One to Many, Vendor Fair, SME Webinars, Webinars, BDM Visits and Training opportunities).

Upon award, Connection commits to seek creative ways to market, to assist, to improve and to help you realize your strategic vision and the vision of TIPS members as well.

Connection staffs a dedicated marketing team responsible for our marketing strategy within the public sector market. This team has a deep understanding of technology trends within this segment, how to effectively reach the technology influencer/decision maker audience and proven track record of expanding awareness our partnership with consortiums. Their mission will be to develop, evolve, and execute the right mix of brand, customer engagement, lead generation, and sales enablement programs to increase TIPS' contract participation with Connection.

Marcia Hewey is Connection's full-time Marketing Manager. Marcia joined the Connection team in December of 2015, is the Marketing Manager for Education and Government and is committed to marketing the TIPS contract. Marcia supports the sales organization by working closely with senior sales management to develop and execute strategic initiatives that will advance the Company's value proposition, drive sales, and increase profitability while also supporting partner interest and garnering program investment. Marcia reports to Jamal Khan, President of Global Digital and eCommerce. Contact Information: Email: marcia.hewey@connection.com; Phone: 800-800-0019 ext. 2547.

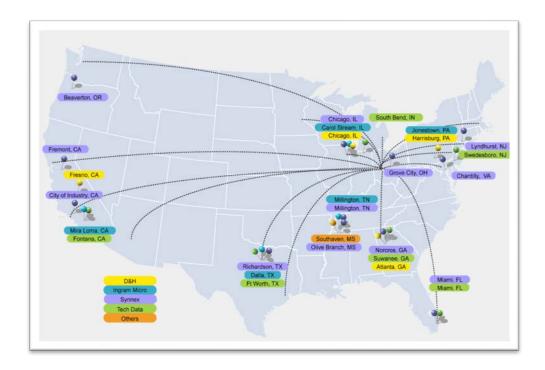
Connection will be happy to provide a complete, customized marketing plan along with a proposed budget, upon award, and upon further discussions with TIPS, regarding your specific goals and expectations.

## Nationwide Distribution for TIPS Members

With over \$2.9 billion dollars of buying power, Connection has priority access to the biggest IT brands in the industry—granting us the ability to maximize product availability. Our most frequently ordered items are always in stock at our Wilmington, OH, Distribution and Configuration Center, offering customers a dependable source for seamless order fulfillment. We also source products from manufacturers and can drop-ship from our suppliers' warehouses strategically located across the United States.



We maintain our own inventory, stocking our 11,000 most frequently purchased items in our warehouse to ensure regular shipment of 6,000–8,000 orders per day. Replenishments are ordered on a daily basis and are delivered the next day to our distribution center via dedicated trucks.



## Free FOB, Standard Ground Shipping

Connection has a 99% ship rate and we are able to ship most in-stock items the same day the order is received. We will offer FREE FOB, standard ground shipping on all products. Our discounted shipping cost will be added to orders of \$50 or less. We are aware that on occasion, expedited or specialized delivery options may be required to meet your crucial deadlines. To meet these particular needs, we offer Expedited Overnight, Second Day, BOT (by ocean transport), Heavy Weight, Lift Gate, Inside Delivery, Hazardous Materials Delivery, Package Removal and Installation/Product Set-up. If such services are required, we ask that you contact a member of your Account Team to arrange and for a tailored rate quote.

## ISO-Certified, State-of-the-Art Custom Configuration

In 2016, we relocated our Distribution and Configuration Center operations to a tremendous, cutting-edge facility that has effectively doubled our capacity for shipment and custom configuration, positioning us to meet your needs well into the future. Our commitment to customer service and satisfaction is our top priority, and our enhanced facility enables us to respond to customer needs—and continue to offer a quality of service that is second to none. Our technicians can perform a broad range of configuration services at our ISO 9001:2015 certified lab in Wilmington, OH. Our configuration services include hardware configuration, software installation, system imaging, product staging, server rack construction, custom printer construction, asset tagging, etching and custom labeling.



- Software Installation and System Imaging: We install operating systems and individual software titles, as well as create, store, and install a complete custom image on any system you buy.
  - Imaging can save hundreds of man hours in deployment time by leveraging our configuration and imaging services. This service also ensures excellence in image consistency.
  - We offer imaging services for any size order with no minimums
  - o Image can be supplied by customer or by our technicians.
  - We can manage a multitude of images, based on your needs.
  - Symantec Ghost is the preferred imaging software, although we also can use ".wim" files using Microsoft Image X.
- Laser Etching/Branded Embroidery: We can perform laser engraving services at our Distribution Center with customer-provided artwork. We also provide embroidery solutions for personalization of soft cases, such as backpacks.
- Asset Tagging: Asset Tagging makes it easier to track and manage your hardware by affixing standard, custom, or your own, previously supplied, asset tags to all your new equipment before it ships. We offer multiple tagging options, including numbering, lettering, RFID, laser engraving, and bar coding.
- Product Staging: If required, a dedicated Connection coordinator can manage the logistics of your next large rollout. We start by securely storing your new equipment in our facility. We work closely to custom-tailor a delivery schedule that works best for you.
- Branding: Have your tablets, notebooks, and tablet cases engraved with your logo.
- <u>Custom Labeling</u>: Custom labeling can save you time during your next rollout. We can place custom labels on the outside of your products' packaging. Labels can include serial numbers, operating instructions, or custom messaging perfectly suited to your application.
- Custom Hardware Configuration: Our technicians add memory, extra processors, interface cards, and more. We configure notebooks, desktops, workstations, servers, routers, switches, printers, tablets, and more.
- > <u>Server Rack Construction:</u> Our technicians will custom-build server racks that will arrive fully assembled and ready for immediate installation.
- Custom Printer Construction: We can provide printers that are fully configured for your application, and fully tested, so you know they work right out of the box.

The new facility is 268,000 square feet and 7.5 million cubic feet. This gives us not only more room to provide continuous product availability, but also room to hire more staff to complete more projects in a day. With this increased capacity, we are now capable of completing more than 1,000 custom configurations in a day, which helps us serve more customers with our proven approach to rapid response.

For additional information on the dependable and seamless distribution and fulfillment offered by Connection Public Sector Solutions' state-of-the-art Custom Configuration / Distribution Center, we hope you will enjoy the video located at the bottom of the page via the following link: <a href="http://www.govconnection.com/technology-services/distribution-and-configuration-center">http://www.govconnection.com/technology-services/distribution-and-configuration-center</a>. (Please note, this video views best via the Chrome browser.)



## Financially Stable

Connection Public Sector Solutions is part of the Connection family of PC Connection, Inc. As such, we offer a financially stable, Fortune 1000 company you can count on. You can depend on Connection to deliver expertise, solutions, and integrity, consistently.

Connection has the financial ability and breadth of resources to meet all of the requirements outlined within your RFP for Technology Solutions Products and Services. All financial reporting for GovConnection, Inc. d/b/a Connection Public Sector Solutions is made through our parent company PC Connection, Inc. The most current corporation financial statements and annual reports can be read at <a href="http://ir.pcconnection.com/">http://ir.pcconnection.com/</a>.

We are pleased to offer this proposal in response to your RFP. Upon award, Connection, is confident that we can execute this contract and perform to TIPS' satisfaction.

# **Product Selection**

Connection offers more than 300,000 products—the broadest suite of IT solutions—from all major industry manufacturers.

COMPUTING Desktops Acer Apple ASUS Dell ΗP Lenovo

Handhelds ASUS HΡ Motorola Palm

Notebooks Acer Apple **ASUS** Dell Fujitsu HP Lenovo MSI **Panasonic** Samsung Toshiba

Tablets Acer Apple Cisco Fuiitsu HP Lenovo Motion Motorola Samsung Toshiba

Workstations Apple Dell HΡ IBM Lenovo

Thin Clients Acer HP Lenovo Wyse

Servers Acer Apple Cisco Dell Fujitsu **Hewlett Packard Enterprise** IBM

Intel Lenovo Supermicro Server Hard Drives Axiom Cisco Dell Hitachi

Intel Lenovo Seagate **Western Digital Server Memory** 

**Axiom** Cisco **EDGE Memory Hewlett Packard Enterprise Kingston Technology** Lenovo Micron

NETWORKING **Battery Backup APC** Belkin CyberPower Eaton **Hewlett Packard Enterprise** Liebert **Tripp Lite** 

Cables Belkin Black Box Cables To Go **PC Connection** StarTech **Tripp Lite** 

**CD/DVD Servers** CD Int'l. **MaxOptix Prime Array Procom** 

**Hard Drives** 

Buffalo **CMS** Dell **Fujitsu** Hitachi Hewlett Packard Enterprise Liebert **IBM** Intel lomega Kanguru LaCie Seagate Toshiba **Western Digital** 

**KVM Switches** Aten **Avocent** Belkin D-Link Hewlett Packard Enterprise Hewlett Packard Enterprise

**IOGEAR** Linksys Raritan StarTech.com **TRENDnet Tripp Lite** 

Modems D-Link Linksys **TRENDnet USRobotics** 

**NIC Adapters Belkin** D-Link **Hewlett Packard Enterprise** Intel Linksys **NETGEAR** SIIG **TRENDnet** 

Removable Drives Hewlett Packard Enterprise Motorola Solutions lomega **Panasonic** Routers

Belkin Cisco D-I ink **Hewlett Packard Enterprise** Linksys Motorola **NETGEAR TRENDnet Server Racks** 

**APC Black Box** Hewlett Packard Enterprise Kensington Hubbell **IBM** Lenovo StarTech Tripp Lite Switches

**Black Box** Cisco D-Link Hewlett Packard Enterprise Mobile Edge Intel Lenovo Linksys Motorola

**TRENDnet** 

Avaya Cisco **D-Link** Linksys ShoreTel

Cisco

**Hewlett Packard Enterprise Polycom** Sony VolP

Wireless Adtran **Aerohive** Alvarion **Apple** Belkin **Blue Coat** Cisco D-Link **Hewlett Packard Enterprise** 

Intel Linksys **NETGEAR Ruckus Wireless TRENDnet** 

PERIPHERALS **3M** Apple Belkin

BTI **Chief Manufacturing** Da-Lite **Ergotron GN Netcom Interlink Electronics IOGEAR** Keyspan Lenovo Logitech **Peerless Plantronics** 

Toshiba Kensington Lenovo Tarqus Toshiba **Tripp Lite** 

**Targus** 

**Creative Labs Fujifilm** HP lomega Kanguru Maxell Microboards **Micro Solutions Panasonic QPS** Toshiba Verbatim

Apple Dell **Electronic Arts** HP IVC Klipsch Microsoft Nintendo **Panasonic Philips** Samsung Sharp Sony SOYO Toshiba Vantage Point

**Westinghouse Digital** 

Canon Sharp

Electronics

**Digital Cameras** Fujifilm HP Kodak Minolta Nikon **Olympus** Panasonic **Polycom** Sony

Garmin HP Magellan **NAVIGON** Navman **Pharos** 

Adesso **Apple** 

Contact your Account Manager today for more information.

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Axiom Gyration HΡ **IOGEAR** Kensington Keyspan Kingston Technology

Logitech Macally Microsoft MoGo Razer SanDisk Targus Wacom

## Monitors

Acer Apple BenQ Dell **DoubleSight** 

**EIZO** ΗP **IBM** LaCie Lenovo LG **NEC** Philips Planar Samsung ViewSonic

## **MP3 Players**

Apple Archos Technology **Creative Labs Mach Speed** Microsoft **Philips** Samsung SanDisk Sony

## **Plotters** Epson ΗP

## Power APC

Belkin CyberPower Eaton HP Liebert Tripp Lite

# Data Capture & Point of Sale

Cherry Datamax/O'Neil **ELO Touch Systems** 

Epson Honeywell Image & Mobility

ΗP

**Intermec Technologies** Magtek

**Motorola Solutions NEC Handheld Products** Pioneer **Socket Mobile** 

**Star Micronics** Topaz Wasp Barcode Technologies Hewlett Packard Enterprise

Zebra

## **Printers Brother** Canon Dell **Epson** HP Konica Minolta

**IBM** Lexmark **OKI Data** Ricoh Sharp Xerox

## **Projectors** Dell **Epson** InFocus Lenovo Mitsubishi NEC **Optoma Panasonic**

Sharp

Toshiba

**ViewSonic** Scanners Canon **Eastman Kodak** Epson **Fujitsu** HP

IRIS Microtek Sanford ScanSoft Visioneer

## Video & Graphics Accelerators **3D Labs**

**Apple** ATI

**Diamond Multimedia EIZO** 

eVGA HP Jaton Matrox

**MicroStar International Pine Technology** 

**Planar PNY** 

## SECURITY **Enterprise**

**Axis Communications** 

## **Barracuda Networks**

**Blue Coat** CA **Check Point** 

Cisco

**Fortinet** 

**Imprivata** McAfee Microsoft RSA Security **SonicWALL** SurfControl Symantec **VMware** 

## WatchGuard **Firewalls**

Barracuda Networks

**Blue Coat** Cisco **Fortinet** 

**Hewlett Packard Enterprise** 

McAfee **NETGEAR** Nokia **SonicWALL Symantec VMware** WatchGuard

## **SOFTWARE Business** Adobe

**Business Objects** 

Corel **FileMaker** 

**Frontrange Solutions IBM Software** Intuit

Microsoft Nuance Sage

## **Developer Tools**

Adobe **Embarcadero FileMaker** Intel Microsoft

Adobe Autodesk Corel **Enfocus** Extensis Microsoft **Pantone** Quark

## Adobe

Microsoft

## Multimedia Adobe

Apple ATI

## **Creative Labs**

CA Cisco Citrix

Kemp Technologies

Legato Microsoft **Symantec VMware** 

Apple Microsoft Novell **Red Hat** 

CA **Check Point** Cisco **HP Tipping Point** Kaspersky Lab McAfee Microsoft **RSA Security** Symantec

# Websense

**VMware** 

**Trend Micro** 

CA **Hewlett Packard Enterprise** 

Microsoft Symantec **Unitrends VMware** 

CA **Dataviz** Diskeeper **IBM Software** McAfee Nuance Roxio **Smith Micro Symantec** 

Citrix Microsoft Vizioncore **VMware** 

## **STORAGE** Desktops

Adaptec **Addonics Aluratek** Apricorn Buffalo **CMS Products** 

**Data Robotics** 

**Hewlett Packard Enterprise Imation** 

## LaCie Lenovo **Memorex** Microtech Plextor Quantum Seagate Thecus **Western Digital**

lomega

Compellent **EMC** 

Hewlett Packard Enterprise

Hitachi (HDS)

**IBM** LeftHand Networks

Lenovo NETGEAR **Nutanix Overland** Quantum **SimpliVity Tegile** 

Buffalo Cisco **EMC** 

**Hewlett Packard Enterprise** 

**IBM** lomega Lenovo Linksys NETGEAR **Overland QNAP** Seagate **Western Digital** 

Exabyte/Tandberg **Hewlett Packard Enterprise** IBM

Lenovo **Overland** Quantum Sony

**Hewlett Packard Enterprise** 

**IBM** Lenovo Overland Quantum Spectra Logic

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# **Certifications and Authorizations**

Connection holds premier certifications and authorizations from leading vendors—including Cisco Gold, Hewlett Packard Enterprise Platinum, Lenovo Premier, and Microsoft Gold. In addition, our talented engineers have acquired more than 2500+ professional certifications. These certifications allow us to offer you enterprise-class service, access to volume pricing and in-demand products, software licensing programs, and expert technical service and support.

## **Technical Certifications**

## **AirWatch**

- · Certified Enterprise Mobility Associate
- · Enterprise Mobility Sales

Elite for Business Networks

## **Apple Authorized Reseller**

- Apple Certified Macintosh Technician (ACMT)
- Apple Certified Support Professional (ACSP)
- Apple Certified Technical Coordinator (ACTC)

- Contact Center
- IP Office
- Scopia Endpoints
- **SME** Communication
- **Unified Communication**

### **Cisco** Gold Certified Partner

- Borderless Network Architecture Design Specialist
- Borderless Network Mobility Support Specialist
- Borderless Network Routing and Switching Support Specialist
- Borderless Network Security Support Specialist
- Cisco Certified Design Associate (CCDA)
- Cisco Certified Design Professional (CCDP)
- Cisco Certified Internetwork Expert Routing and Switching (CCIE Routing and Switching) Cisco Certified Internetwork Expert Voice (CCIE Voice)

- Cisco Certified Network Associate (CCNA) Cisco Certified Network Professional Security (CCNP Security)
- Cisco Certified Network Professional Voice (CCNP Voice)
- Cisco IP Contact Center Express Specialist

- Cisco Unity Support Specialist Collaboration Architecture Design Specialist
- Collaboration Support Specialist
- Data Center Application Services Support Specialist Data Center Architecture Design Specialist
- Data Center Support for UC Specialist
- Data Center Unified Fabric Support Specialist

## Citrix Large Account Reseller

- Citrix Certified Administrator (CCA)
- Citrix Certified Enterprise Administrator (CCEA)
- XenApp
- Gold Solution Provider

- Storage · Server · Networking · Data Protection
- Client Solutions · Workstation
- Cloud Client-Computing · Windows Management

- Avamar Implementation Expert BRS Technical Architect
- Data Domain Implementation Expert
- EMCTA Technical Sales
  EMC Velocity Affiliate Enablement
  Certification (VAEC)
  EMC Velocity Sales Accreditation Back Up (VSA)
  EMC Velocity Sales Accreditation Consolidate (VSA)

- EMC Velocity Systems Engineer Back Up (VSE) EMC Velocity Systems Engineer Consolidate (VSE) Isilon Advanced Sales Accreditation (ASA)

- Isilon Certified Sales Associate (ICSA) Isilon Certified SE Associate (ICSEA)
- Isilon Technical Architect
- Networker Implementation Expert Recoverpoint Implementation Expert
- VNX Technical Architect
- VNXe Quickstart Certified

## **Hewlett Packard Enterprise Platinum**

- HPE BladeSystem (ASP)
- HPE Client Consolidated InfraStructure (CCI)
- **HPE Client Virtualization**
- HPE Cloud and Convergence Infrastructure
  HPE Converged Cloud, Management, and Security
- HPE Enterprise Solutions (APS)
- HPE Enterprise Storage
- HPE HA and Clustering Solutions (MASE)
- HPE IMC Manager Integration Specialist
- HPE LeftHand SAN Solutions (AIS)

- HPE Networking Accredited Integration Specialist (AIS) HPE Networking Accredited Systems Engineer (ASE) HPE Networking Campus LAN Professional (Master ASE)
- HPE Networking Master Accredited Systems Engineer (MASE) HPE Networking Secure Mobility Specialist (Master ASE)
- HPE Professional Services
- HPE SAN Architect (Master ASE)
- HPE Security Specialist
- **HPE Tipping Point Security Specialist**

### **HP** Platinum

- HP Desktop, Workstations, and Notebooks (APS)
- HP Digital Signage Solutions
- **HP Flow CM**
- HP HA LaserJet Solutions (APS)
- HP Imaging and Printing Solutions (APC)
- HP Retail Point of Sale (ASC)
- **HP SMB Storage**

## **IBM Premier Business Partner**

- IBM BladeCenter Certified IBM Midrange Storage Certified
- **IBM ProFlex Certified**
- IBM System X Certified

- Microsoft Certified Database Administrator (MCDBA) Microsoft Certified IT Professional (MCITP) Microsoft Certified Professional (MCP)

- Microsoft Certified Professionar (MCF)
  Microsoft Certified Solutions Developer (MCSD)
  Microsoft Certified Systems Administrator (MCSA)
  Microsoft Certified Systems Engineer (MCSE)
  Microsoft Certified Technical Professional
  (MCTP)Microsoft Endpoint Certified
- Gold Cloud Productivity
- Gold SAM

- Silver Messaging

- **MobileIron** Certified Administrator
- Certified Sales Engineer

## Polycom Platinum Partner

- RealPresence Platform

- Contact Center Sales Certified
- Mobility Sales Certified

## Symantec Platinum Enterprise Partner

- Mobility Solutions · Storage Management

## VMware Premier Corporate Reseller

- DaaS Competency
- Desktop Virtualization Competency Hybrid Cloud Competency
- Mobility Management Competency Network Virtualization Competency

VMware Technical Sales Professional (VTSP)

- Software Defined Data Center Competency Software Defined Storage Competency VMware Certified Advanced Professional
- VMware Certified Professional (VCP) VMware Sales Professional (VSP)

Contact your Account Manager today for more information.

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## **Authorizations**

- Connect Pro Value Added Reseller (VAR)
- Contractual (CLP), Transactional (TLP), Enterprise (EA) and Volume Incentive Program (VIP)
- · Non Profit Licensing Reseller
- Platinum-Level Reseller
- · World Wide Adobe License Center

### **APC Elite for Business Networks**

## **Apple Authorized Reseller**

**Authorized Service Provider** 

## **Autodesk Volume Channel Partner (VCP)**

## Avaya

IP Office

## **CA** Premier Partner

### Checkpoint

## **Cisco** Specializations

- Advanced Borderless Network Architecture
- Network Management Solutions
- Routing and Switching Solutions
- Security Solutions

- Advanced Collaboration Architecture
- Collaboration Applications Solutions
- Unified Communications Solutions
- Video Solutions
- Advanced Data Center Architecture
  - **Unified Computing Solutions**
  - Unified Fabric Solutions Unified Management Solutions
- Authorized Technology Provider (ATP): Identity Services Engine
- Authorized Technology Provider (ATP): TelePresence Video Advanced
- Cloud Builder
- **Small Business**

## CompTIA

- CompTIA Network+
- CompTIA Security+
- CompTIA Server+

## Dell

- Compellent
- EqualLogic
- Quest Software
- SonicWALL
- WYSE



### **EMC Gold Partner**

## **Hewlett Packard Enterprise Platinum Partner**

- HPE Authorized Business Solutions Partner (ABSP)
- **HPE Client Virtualization**
- HPE Cloud and Convergence Infrastructure HPE Consolidated Client Infrastructure (CCI)
- HPE Converged Cloud, Management, and Security
- HPE Enterprise Solutions HPE Enterprise Storage
- HPE Enterprise Storage Elite
- HPE Networking Authorized Master Partner
- HPE Networking Elite Partner
- HPE Professional Services
- **HPE ProLiant**

## **Hitachi Silver Partner**

### **HP** Platinum Partner

- HP Authorized Professional Services Partner (APSP)
- HP Authorized Support Partner (ASP)
- **HP Digital Signage Solutions**
- HP Retail Point of Sale (ASC)
- **HP SMB Elite**
- **HP SMB Solutions**
- HP SMB Storage

## **IBM Premier Partner**

**Intel Security Premier Security Alliance Partner** 

LANDesk National Solution Provider (NSP) -**Premier Status** 

Lenovo Premier Enterprise Partner

**McAfee** Premier Security Alliance Partner

Microsoft Select, Open, Charity, and Academic volume licensing programs with service and support for Microsoft Enterprise Agreements

- Microsoft Delivery Service Partner (DSP) Microsoft Enterprise Software Advisor (ESA)
- Microsoft Gold Partner—Licensed Solutions Competency—Information Worker Competency— Unified Communications Competency

Panasonic TP3 Partner

## **Planet Wireless**

## **Polycom Platinum Partner**

SAP Authorized Reselller

Samsung National Solution Provider

Symantec Platinum Enterprise Partner

Tenable Network Security Gold Partner

Toshiba Preferred Partner

Tripp Lite Premier Alliance Partner

**Veeam Platinum Partner** 

**VMware Premier Corporate Reseller** 

Zebra (Motorola) Broadline Technology Partner/ Wireless Network Specialist

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